



Roberts Mart & Co Ltd

Ethical Statement

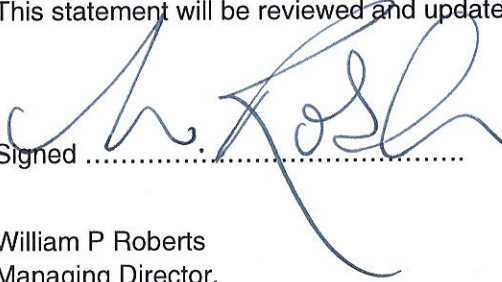
The organisation works by a set of principles which mould our policies. We are committed to ensuring that our business is conducted in all respects according to rigorous ethical, professional, and legal standards in relationships with customers and suppliers.

We take a total quality approach to how we do business, which involves commitment to;

1. Ethical trading as a Category B Sedex Member.
2. Building long term stable relationships.
3. Open and fair business practices which respect confidentiality.
4. Sustainable pricing.
5. Clear communication in relation to terms of trade which are straight forward and transparent.
6. Identify environmentally preferable produce and materials for supply of business goods and services.
7. Dealing with all complaints promptly and ensuring that preventative action is taken.
8. Focus on value improvements, developing better quality, cost, and service.
9. Work in partnership to share best practice.
10. Do business with those who aspire to similar values.

This statement has been approved by William Roberts, Managing Director, for the financial year ending 31 December 2024.

This statement will be reviewed and updated every year.

Signed  Date.....1st January 2024.....

William P Roberts
Managing Director.